



Skier Services 2011-12 Policies Agreement

Please complete the information below; review the following Skier Services *Payment, Cancellation, No-show and Wait List Policies*; and, sign where indicated. Please return this signed form to Reservations via fax at 435-645-6937. Thank you.

GUEST LAST NAME: _____ FIRST NAME: _____

MAILING ADDRESS: _____

CITY: _____ ST _____ ZIP _____ COUNTRY _____

I authorize the following person(s) to book, make changes and/or cancellations to reservations under my name & credit card.

Authorized to Change Contact: _____

Affiliation: _____ Phone: _____

I have read and understand the Policies outlined below and agree to these terms, paying special attention to the Cancellation/Changes policies for standard and specialty programs. I hereby give permission to Deer Valley Skier Services to charge all of my 2011-12 products at the time of any booking, including charges for additional days of equipment rentals, child care and/or lessons, to the credit card indicated below or current card on file if verbally updated or changed.

Print Name on Card: _____ Card Type: _____ Exp Date: _____

Card Last Four Digits: _____ Signature: _____

Payment, Cancellation, No Show and Wait List Policies

Payment:

- The full amount of Skier Services products that are reserved in advance will be charged to the credit card provided at the time of booking

Cancellations/Changes:

- Standard Products - Private lesson; Max 4 group lesson; Teen Escape; Adventure Club; Reindeer Club; Bambi Club; Fawn Special; Child Care; Ski Rentals: Cancellations received by the Reservations Center **before 5 p.m. two days prior to the reservation** will receive a full refund; otherwise, a cancellation fee will apply
- Child or Adult Specialty Programs: Cancellations received by Reservations **before 5 p.m. two days prior to the first day of the program** receive a full refund; otherwise, a cancellation fee will apply. No refunds will be issued after the start of the program

No Shows:

- Full-day rate charged for the missed day and remaining days will be cancelled
- Products cancelled after the start time are considered a 'no-show'

Additional Product/Program Information:

- All products are subject to availability and may reach capacity at any time
- Every participant must have a lift ticket. Some programs include the ticket, but others do not, so clarify this at the time of booking the reservation
- Deer Valley reserves the right to place children in the ability zone and program that the Ski School supervisors deem appropriate
- We are not able to honor requests for specific instructors, students to be together or class placements
- We are not able to offer make-up lessons or give credit for missed days
- A minimum number of students per class is required in order to offer our Specialty Programs
- Adult Specialty Programs (excluding the Mahre Training Center Ski Camps) are available to skiers in Advanced Beginner to Expert ability zones. Skiers unable to ski at these levels may not participate in the program

Wait List:

- Individual(s) placed on list for appropriate program(s) and specific date(s)
- If date becomes available **up to two days prior to the requested date**, the activity will be reserved, payment will be processed on credit card on file and email notification will be sent
- The guest accepts responsibility for all cancellation/change policies and fees should his/her plans change

Product Transfers:

- Skier Services products are not transferable to another person, date or program

Weather & Snow Conditions:

- Weather and snow conditions are not viable reasons for cancellation